

---

## **IMPORTANT – TOLL FRAUD Waiver**

---

"Customer" .....

"Site" .....

Aria Channel Partner.....

System..... Installation date.....

The activation of the following features can result in misuse and/or fraudulent activity as neither Aria Technologies, Focus Communications nor the Carrier can guarantee the integrity of the users (and therefore password security) or the possibility of hackers eventually chancing on a correct password, therefore Focus communications strongly recommends using complex passwords and places the sole responsibility of this on the customer if you wish to enable any of these features:

- Offnet forwarding (Ability to transfer to external numbers)
- International Dialling
- Direct Inward System Access (DISA) with through-dialling\* option (whether direct or through a Voice Mail system)
- Remote SIP extensions and/or incorrect port forwarding

All charges resulting from any such fraudulent activity, including toll and service provider charges, are the sole responsibility of the Customer requesting this service.

However, if your organisation has requested the activation of any of the above features, please be aware that this can only be provided upon your acceptance of the following:

\* through-dialling - where an inbound call is allowed to select a new line from PBX and make an outbound call, which is thereby charged to the Customers PBX.

We, the "Customer" at the "Site" as listed above, have full understanding, and have taken careful consideration, of the risks and responsibilities involved in enabling the DISA facility to allow through-dialling\* on our telephone system as outlined above. We wish to proceed with the enactment of this facility on the understanding that we accept such risks and responsibilities.

Signed for Customer.....

Print Name.....

Position..... Date.....